FEBRUARY 2022 **UPDATE**

The goals of the San Francisco Street Overdose Response Team are to reduce the risk of opioid-related death of individuals who have recently experienced an overdose, contribute to an overall reduction in overdose deaths through referrals and care coordination with community-based organizations, and to provide support to people who have survived any overdose.

KEY PERFORMANCE INDICATORS

The SORT Response Team has been active since the program launch and continues to monitor and responds to calls that appear to be for an overdose. The team engages clients, provides harm reduction supplies and resources, connects clients to Street Medicine providers, and coordinates care with the Post Overdose Engagement Team.

RESPONSE TEAM OPERATIONS UPDATE



Calls Handled by SORT*

164

February

Cumulative*

1,101



February

Cumulative



Calls Including an **Overdose**

80



Calls That Include

February

Cumulative



Buprenorphine Starts**

Cumulative



harm reductions supplies

Clients who accepted

February

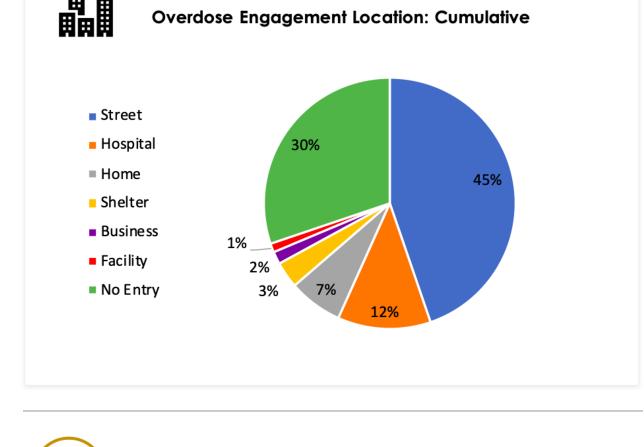


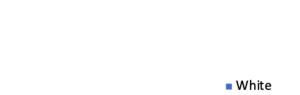
*Cumulative counts are on data since pilot launch (August 2, 2021 – February 28, 2022). The SORT

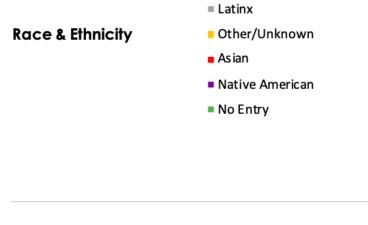
might not include an overdose. **Buprenorphine is a medication that is used for treatment of opioid use disorder. It is prescribed by SORT's Street Medicine providers. Buprenorphine prevents withdrawal and reduces cravings. Because it's somewhat like opioids, there are some effects from it that are similar to opioids (mild sedation,

Response Team monitors and responds to calls that clearly state or appear to be for an overdose as there is not an overdose-specific dispatch call code. As a result, some calls the team responds to

respiratory depression, and euphoria) but to a much lesser extent. If someone is taking buprenorphine every day, their risk of overdose is greatly reduced.

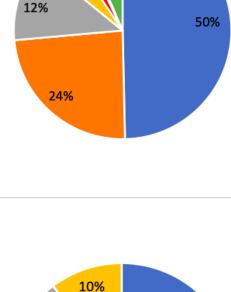






Black

Client Characteristics



1% 2%

12%

20%

6%

Living Situation

Male

■ Fe male

Non-binary

No Entry

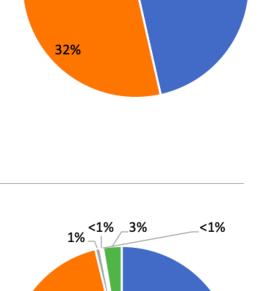
■ Transgender Female

Transgender Male

Unsheltered

Housed

Sheltered No Entry



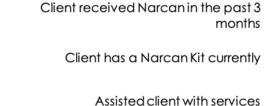
46%

Gender

The SORT Post-Overdose Engagement Team is beginning their follow up efforts and continues to increase staffing and capacity. The team focuses on persons experiencing homelessness and aims to achieve in-person follow up within 72 hours after an overdose event. Engagement includes connections to case management, peer support, therapeutic interventions, and ongoing medical treatment.

POST-OVERDOSE **ENGAGEMENT TEAM OPERATIONS UPDATE** *Cumulative February

76%



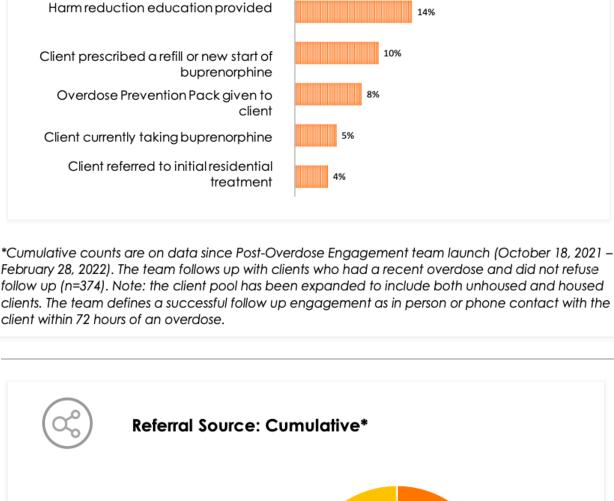
Client has a Narcan Kit currently Assisted client with services

months

Post-Overdose

Engagement Team Rate of Follow Up

Post-Overdose Engagement Outcomes: Cumulative



Non-911 Calls 61%

*As of December, the Post Overdose Engagement Team has started following up with an additional pool of clients who have recently survived an overdose. In addition to SORT Response Team (911 calls)

clients, follow up is also being conducted with clients who are referred by clinics, hospitals, and

39%

For more information about the Street Overdose Response Team please visit: https://sf.gov/street-overdoseresponse-team

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